

## Appendix 1

Call Status: No responses/Not Reachable/Not Willing to participate in study

### Questionnaire of Identity:

Date : \_\_\_\_\_ (DD-MM-YYYY)

Name : \_\_\_\_\_

Date of Birth : \_\_\_\_\_

Gender : Male/Female

Address : \_\_\_\_\_

Diagnosed with Down syndrome since: \_\_\_\_\_

Any comorbidity: \_\_\_\_\_

Daily doses of regular treatment/ : \_\_\_\_\_

Duration of taking regular medication: \_\_\_\_ Years \_\_\_\_ Months

The parents occupation :

a. Father : \_\_\_\_\_ b. Mother : \_\_\_\_\_

The highest level of education that parents have completed :

a. Father : \_\_\_\_\_ b. Mother : \_\_\_\_\_

Monthly income of the family (Father and mother) : \_\_\_\_\_ IDR (Indonesian

Rupiahs)/Months

The distance between home and dr Soetomo hospital :

- a. <50 km    b. 51-100 km    c. 101-200 km    d. >200 km

Are you routinely attending the scheduled appointment in endocrine outpatient clinic dr. Soetomo Hospital **before** COVID-19 pandemic?

- a. Yes        b. No

Are you routinely attending the scheduled appointment in endocrine outpatient clinic dr. Soetomo Hospital **during** COVID-19 pandemic?

- a. Yes        b. No

Is the child taking routine medication for thyroid **before** COVID-19 pandemic?

- a. Yes        b. No

Is the child still taking routine medication for thyroid **during** COVID-19 pandemic?

- a. Yes        b. No

**Assessment Questionnaire :**

1. If your child continued taking medicine during COVID-19 pandemic , where do you get the medicine from?
  - a. Buy your self
  - b. Prescription from doctor in another hospital
  - c. Prescription from doctor in dr Soetomo hospital

2. Reason for not routinely attending the scheduled appointment in endocrine outpatient clinic dr. Soetomo Hospital during COVID-19 pandemic?

- a. Lockdown restriction
- b. Financial difficulty
- c. Transportation difficulty
- d. Caretaker non-availability
- e. Other illness
- f. A full-time employed parents
- g. Not aware about the need for schedule follow up
- h. Advice not to come due to hospital restriction from family/friends.

3. Reasons for not routinely take medicine during COVID-19 pandemic?

- a. Non-availability of medicines
- b. Financial difficulty to buy medicines
- d. Forgetfulness
- e. Unaware of the importance of regular medication
- f. Didn't feel much improvement with the medication
- g. Not willing to continue the medication without a doctor's consultation